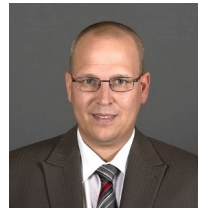




# Ing. Ronald Waldherr BSc.

Technisches Qualitätsmanagement e.U.  
C o n s u l t i n g



## Technical Consulting:

**Ing. Ronald Waldherr BSc.**

Am See 1

A-2203 Putzing am See

born on 23.06.1972 / married

## VAT ID:

ATU69209867

## Commercial register:

FN 425851 b/Regional Court Korneuburg

## Phone:

0043 (0) 676 7 569 568

## E-mail:

[RW@flex-tech.at](mailto:RW@flex-tech.at)

## Web:

[www.flex-tech.at](http://www.flex-tech.at)

## Professional Education:

- 2006 – 2009 Technical University Int. Business and Engineering part time programme (Vienna)
- 2003 – 2003 English course in New Zealand (2 months)
- 1998 – 2002 Business and Engineering - part time programme, specialisation on QM (Vienna)
- 1997 – 1999 Foreman - part time programme (Vienna)
- 1987 – 1991 Vocational School for Toolmakers (Vienna)

## Language Skills:

- German (mother tongue)
- English (business fluent)

**Examples of Quality Management and Quality Assurance activities:** Nearly 20 years of experience in quality assurance and quality management also in the automotive and medical industry

- Standard experience: ISO 9001:2015; IATF 16949:2016; ISO 13485:2016
- Claim management with the tools: 8D Report, FMEA; A3 Solution page; Ishikawa; 5Why; ...
- Supplier- and customer support in Europe and Asia
- Supplier Audits and qualification
- Create and training of process flows

## Technical Knowledge

- Manufacturing a punch-bending tool and coordination on punching machines and fiction presses
- Injection mould in combination to injection machines
- Programming CNC controlled lathes and milling machines
- Establishing instructions, operating manuals in the course of work preparation
- Conventional production on turning and milling machines
- Reading drawings and related standards
- Professional handling of measuring equipment

**Location of Assignment:** Throughout the EU and worldwide upon request.

## Certificates, Experiences and Skills:

### Personal Certificates by Quality Austria ([www.qualityaustria.com](http://www.qualityaustria.com)):

- Quality management and applied statistics
- Quality engineer QII
- Quality engineer ST
- System-responsible quality management technician

### ERP User Skills:

- SAP: material master data, work plans, part lists, Q modules ([www.sap.com](http://www.sap.com))
- SiS: experience after changing to SAP ([www.sisworld.com](http://www.sisworld.com))
- Pro Alpha: materials management (<http://www.proalpha.at>)

### IT Skills:

- Advanced skills: Windows incl. Office and Visio
- Basis skills: AutoCAD, SOLIDWORKS

### Additional Technical Training:

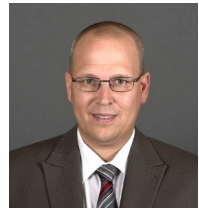
- CNC trainings for turning and milling
- Welding training for: shielding gas, autogenous and electric

Customer Experience: Daimler; VW (Audi, Skoda); BMW; Continental; Ford; MAN; Volvo



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**Professional Experience:**

**2018/02 – cont. Supplier Quality Engineer**

**LivaNova Deutschland GmbH (Medical Device) Munich**

Manufactures: Heart lung machines, Autotransfusions machines, Centrifugal blood pump

Supplier Audits and Supplier Qualifications including the approval for new suppliers; Support and developing of current suppliers; Claims; Supplier visits in Europe; Work together with the purchasing department and the R&D to create longterm actions (Continuous Improvement Process); Statistical reports; Presentation of Monthly and Quarterly Management Reviews.

Link: <http://www.livanova.com>

**2017/02 – 2018/02 Deputy Quality Director**

**Stoppani AG (Anlagenbau) Neuenegg (Near Bern)**

Manufactures: Medical equipment, plant engineering, Automatic Coffee machines

Rework of supplier audits Checklists and do a reorientation of the complaints management. Creation of failure catalogues and support of the quality leader. Claim support for repeat claims and new topics, supplier and customer liaison and support (German- and English-speaking regions), fault management (monitoring of 8D reviews, documentation).

Link: <http://stoppani.com/>

**2016/08 – 2017/01 Quality Director**

**Jiangnan Mould & Plastic Technology Co., LTD. (Automotive) Peking** Manufactures: Front- und Rear Spoiler, Side skirt, Roof spoiler, Grills

Supplier development according to the quality, Qhelp support for the customer Daimler, Project manager for the customer Volvo.

Link: <http://000700.com/en/>

**2015/04 – 2016/04 Quality Manager**

**BorgWarner (Automotive) Oberboihingen (Stuttgart region)**

Manufactures: tubes, valves and thermostats

Claim support for repeat claims and new topics, supplier and customer liaison and support (German- and English-speaking regions), fault management (monitoring of 8D reviews, documentation). Man in charge for a project to exit Qhelp3, succeeded to Qhelp1. Permanent cooperation with Daimler Trucks and Passenger cars.

Link: <http://emissions.borgwarner.com/>

**2012 - 2014 Quality Manager**

**iSi Automotive (automotive industry) 1210 Vienna**

Supplier and customer service (German and English-speaking area), error management (monitoring of 8D meetings, documentation), sampling, (automotive standards, internal provisions), establishment and monitoring of qualifications (automatic welding machines, measurement systems), cooperation with quality assurance, supply chain management, procurement, logistics and management

Establishing the Intranet Q presence for the company

Link: <http://www.isi.com/automotive/>

**2011 - 2012 Configuration Manager**

**Schiebel (aeronautics) 1050 Vienna**

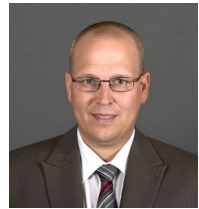
Preparing configuration management, establishing a release process of parts and components and training (approx. 60 employees), establishing required customer documentation in collaboration with programme management

Link: <https://schiebel.net/>



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**2010 – 2011 Quality Manager**

**Otto Bock (medical technology) 1110 Vienna**

Managing validations, establishing a bug tracking database including categorisation for complaint management, statistical analyses, establishing a key indicator system for quality management

Link: <http://www.ottobock.at/>

**2009 - 2010 TEchnican**

**JTI/Austria Tabak (tobacco industry) 2410 Hainburg a.d. Donau**

Projects, support in the course of changing to SAP with respect to spare parts, technical translation (German-English) of spare parts

Reconciliations with the programmes: SiS, Excel and SAP, gathering information (timeliness, price, ...) from suppliers in the German and English-speaking area

Link: <http://www.jti.com/>

**2003 - 2008 Quality Manager**

**Electrovac AG (electrical industry) 3400 Klosterneuburg**

SAP support for work preparation (material master data, part lists and work plans) and quality management, supporting manufacturing in order to obtain ISO 9001:2004, establishing quality-relevant documents required for manufacturing a product, REFA, statistics, establishing operating manuals for plants, systems and facilities developed by Electrovac AG

Link: <http://www.electrovac.com/>

Link: <http://www.sensore-electronic.com/>

**2002 - 2003 Quality Manager**

**Amtec Ges.m.b.H (automotive industry) 1230 Vienna**

Advanced quality management, customer service with respect to all quality-related issues, handling of complaints, establishing and dealing with initial sampling reports, business trips in Austria and abroad in order to monitor, coordinate and improve production

Link: <https://www.binder-connector.at/>

**1997 - 2002 Quality Inspector**

**CNC-Metall Ges.m.b.H (formerly Wabco) (automotive industry) 1230 Vienna**

Entry into quality assurance, measuring equipment monitoring, establishing programmes for measurement machine coordinates (KMM), initial sampling, (customer, internal), internal auditing, employee training with respect to handling measuring equipment

Link: Company closed

**1995 - 1997 Machine Operator**

**Wabco (automotive industry) 1220 Vienna**

Operating CNC controlled lathes and milling machines and their maintenance

Link: <http://www.wabco-auto.com/wabco/>

**1994 - 1995 Worker**

**Ymos (automotive industry) Aschaffenburg Germany**

Projects in the non-industrialised car body work, quality control, door processing for the first Audi A4 manufacturing

Link: <http://www.waldaschaffautomotive.de/>

**1994 - 1994 CNC Programmer**

**CNC-Maschinenbau (contract manufacturing) 1200 Vienna**

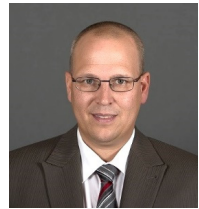
Programming CNC controlled lathes and milling machines

Link: <http://www.cnc-mb.at/>



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**1992 - 1994 Grinder**

**Ilkov (metal working including assembly) 1180 Vienna**

Manufacturing refrigerated counters, processing (grinding and polishing) stainless steel tabletops, soldering cooling coils

**Link:** Company closed

**1991 - 1992 Tool Maker**

**Kirner (punching including assembly) 1120 Vienna**

First professional experience after apprenticeship, manufacturing of a punch-bending tool, reparation and maintenance of punching tools, setting and maintenance of most various punching machines including fiction presses

**Link:** <http://www.erka-metall.at/de/>

**1987 - 1991 Toolmaker apprenticeship 1220 Wien**

**Excursus toolmaker (Wikipedia 17.12.2014):** "Tool making typically means manufacturing tools and equipment and/or moulds according to respective design drawings or 3D data.

These are not "simple" hand tools, such as screwdrivers or hammers, but tools to be used in mass production. Tool makers are specialists manufacturing devices, measurement equipment or special tools for production plants in the industrial series production.

These tools are able to bench, draw, punch or cast metals or plastics with a precision of fractions of millimetres."