



Ing. Ronald Waldherr BSc.

Technisches Qualitätsmanagement e.U.
C o n s u l t i n g

Phone.: 0043 (0) 676 7 569 568

Born: 23.06.1972 / verh.

VAT ID: ATU69209867

E-Mail: rw@flex-tech.at

Web: www.flex-tech.at

Com.Reg.: FN 425851 b / LG KO



Focus: Quality management, Supplier management, Quality assurance and Training

25 years of experience in quality assurance and quality management (automotive industry 20 years and medical technology 3 years)

- Standard experience: ISO 9001:2015; IATF 16949:2016; ISO 13485:2016
- Claim management with the tools: 8D Report, FMEA; A3 Solution page; Ishikawa; 5Why; ...
- Supplier- and customer support in Europe and Asia
- Supplier Audits and qualification
- Creating a Quality Management Manual (QMM)
- Create and training of process flows

Customer Experience: Daimler; VW (Audi, Skoda); BMW; Continental; Ford; MAN; Volvo; Livanova

Languages: German (mother tongue) and English (negotiable)

Previous locations: Austria, Germany, Switzerland, China (world-wide on request)

Knowledge and training

Technical know-how

- Manufacturing a punch-bending tool and coordination on punching machines and fiction presses
- Injection mould in combination to injection machines
- Turning and milling machines: Conventional and CNC controlled
- Welding: inert gas, oxy-fuel and electric
- Preparation of work and test instructions as well as operating instructions in the course of work preparation
- The reading of technical drawings and specifications with the associated standards
- Professional handling of measuring equipment

ERP User Skills:

- SAP: material master data, work plans, part lists, Q modules (www.sap.com)
- SiS: experience after changing to SAP (www.sisworld.com)
- Pro Alpha: materials management (<http://www.proalpha.at>)
- IN ERP: (<https://informing.ch/>)

IT Skills:

- Advanced skills: Windows incl. Office and Visio
- Basis skills: AutoCAD, SOLIDWORKS

Personal Certificates by Quality Austria (www.qualityaustria.com):

- Quality management and applied statistics
- Quality engineer QII
- Quality engineer ST
- System-responsible quality management technician

Professional Education:

- 2006 – 2009 Technical University Int. Business and Engineering part time programme (Vienna)
- 2003 – 2003 English course in New Zealand (2 months)
- 1998 – 2002 Business and Engineering - part time programme, specialisation on QM (Vienna)
- 1997 – 1999 Foreman - part time programme (Vienna)
- 1987 – 1991 Vocational School for Toolmakers (Vienna)



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Ongoing projects: Effort approximately about 3 days a month

2018/10 - current quality manager at Dataform Print GmbH (print media) 2203 Großbebersdorf – Austria

Manufactures: *Print media, tickets and tickets, payment slip, envelope mailings*

Supervision and further development of quality management, support for requalification of ISO9001, creation of key figures, revision of internal audit checklists, revision of change management, complaint processing and training process, preparation of knowledge management.

Link: www.dataform.at

2018/10 - current Trainer at BBRZ Reha (Vocational Training and Rehabilitation Center) 1110 Vienna - Austria

Manufactures: *No production*

Quality management workshop including applied exercises, final exam and certificate.

Link: www.bbrz.at

Successfully completed projects:

2018/02 – 2018/10 Supplier Quality Engineer at LivaNova Germany GmbH (Medical Device) 80939 Munich – Germany

Manufactures: *Heart lung machines, Autotransfusions machines, Centrifugal blood pump*

Supplier Audits and Supplier Qualifications including the approval for new suppliers; Support and developing of current suppliers; Claims; Supplier visits in Europe; Work together with the purchasing department and the R&D to create long-term actions (**Continuous Improvement Process**); Statistical reports; Presentation of Monthly and Quarterly Management Reviews.

Link: <http://www.livanova.com>

2017/02 – 2018/02 Deputy Quality Director Stoppani AG (plant engineering) 3176 Neueneegg (Near Bern) - Switzerland

Manufactures: *Medical equipment, plant engineering, Automatic Coffee machines*

Rework of supplier audits Checklists and do a reorientation of the complaint's management. Creation of failure catalogues and support of the quality leader. Claim support for repeat claims and new topics, supplier and customer liaison and support (German- and English-speaking regions), fault management (monitoring of 8D reviews, documentation).

Link: <http://stoppani.com/>

2016/08 – 2017/01 Quality Director Jiangnan Mould & Plastic Technology Co., LTD. (Automotive) 100176 Peking - China

Manufactures: *Front- und Rear Spoiler, Side skirt, Roof spoiler, Grills*

Supplier development according to the quality, Q:help support for the customer Daimler, Project manager for the customer Volvo.

Link: <http://000700.com/en/>



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2015/04 – 2016/04 Quality Manager BorgWarner (Automotive) 72644 Oberboihingen (Stuttgart region) - Germany

Manufactures: tubes, valves and thermostats

Claim support for repeat claims and new topics, supplier and customer liaison and support (German- and English-speaking regions), fault management (monitoring of 8D reviews, documentation). Main in charge for a project to exit Q:help3, succeeded to Q:help1. Permanent cooperation with Daimler Trucks and Passenger cars.

Link: <http://emissions.borgwarner.com/>

End of employment:

2012 - 2014 Quality Manager iSi Automotive (automotive industry) 1210 Vienna - Austria

Manufactures: Airbags complete

Supplier and customer service (German and English-speaking area), error management (monitoring of 8D meetings, documentation), sampling, (automotive standards, internal provisions), establishment and monitoring of qualifications (automatic welding machines, measurement systems), cooperation with quality assurance, supply chain management, procurement, logistics and management
Establishing the Intranet Q presence for the company

Link: <http://www.isi.com/automotive/>

2011 - 2012 Configuration Manager Schiebel (aeronautics) 1050 Vienna - Austria

Manufactures: Helicopter drones and mine detectors

Preparing configuration management, establishing a release process of parts and components and training (approx. 60 employees), establishing required customer documentation in collaboration with programme management

Link: <https://schiebel.net/>

2010 – 2011 Quality Manager Otto Bock (medical technology) 1110 Vienna - Austria

Manufactures: Hand and foot prostheses

Managing validations, establishing a bug tracking database including categorisation for complaint management, statistical analyses, establishing a key indicator system for quality management

Link: <http://www.ottobock.at/>

2009 - 2010 Technician JTI/Austria Tabak (tobacco industry) 2410 Hainburg a.d. Donau - Austria

Manufactures: Cigarettes

Projects, support in the course of changing to SAP with respect to spare parts, technical translation (German-English) of spare parts
Reconciliations with the programmes: SIS, Excel and SAP, gathering information (timeliness, price, ...) from suppliers in the German and English-speaking area

Link: <http://www.jti.com/>



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2003 - 2008 Quality Manager Electrovac AG (electrical industry) 3400 Klosterneuburg - Austria

Manufactures: *Rod controller (heating plates), click controller for coffee machines, oxygen sensors*

SAP support for work preparation (material master data, part lists and work plans) and quality management, supporting manufacturing in order to obtain ISO 9001:2004, establishing quality-relevant documents required for manufacturing a product, REFA, statistics, establishing operating manuals for plants, systems and facilities developed by Electrovac AG

Link: <http://www.electrovac.com/> (<http://www.sensore-electronic.com/>)

2002 - 2003 Quality Manager Amtec Ges.m.b.H (automotive industry) 1230 Vienna - Austria

Manufactures: *Radio covers*

Advanced quality management, customer service with respect to all quality-related issues, handling of complaints, establishing and dealing with initial sampling reports, business trips in Austria and abroad in order to monitor, coordinate and improve production

Link: <https://www.binder-connector.at/>

1997 - 2002 Quality Inspector CNC-Metall Ges.m.b.H (formerly Wabco) (automotive industry) 1230 Vienna - Austria

Manufactures: *Wheel hubs, cast aluminum, brake systems*

Entry into quality assurance, measuring equipment monitoring, establishing programmes for measurement machine coordinates (KMM), initial sampling, (customer, internal), internal auditing, employee training with respect to handling measuring equipment

Link: Company closed

1995 - 1997 Machine Operator Wabco (automotive industry) 1220 Vienna - Austria

Manufactures: *Cast aluminum, brake systems*

Operating CNC controlled lathes and milling machines and their maintenance

Link: <http://www.wabco-auto.com/wabco/>

1994 - 1995 Quality Assurance Ymos (automotive industry) Aschaffenburg Germany - Austria

Manufactures: *Car aluminum body*

Projects in the non-industrialised car body work, quality control, door processing for the first Audi A4 manufacturing

Link: <http://www.waldaschaffautomotive.de/>

1994 - 1994 CNC Programmer CNC-Maschinenbau (contract manufacturing) 1200 Vienna - Austria

Manufactures: *Various metal parts*

Programming CNC controlled lathes and milling machines

Link: <http://www.cnc-mb.at/>

1992 - 1994 Grinder Ilkov (metal working including assembly) 1180 Vienna - Austria

Manufactures: *Cooling desks, kitchen equipment*

Manufacturing refrigerated counters, processing (grinding and polishing) stainless steel tabletops, soldering cooling coils

Link: Company closed



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1991 - 1992 Tool Maker Kirner (punching including assembly) 1120 Vienna - Austria

Manufactures: *Lockers*

First professional experience after apprenticeship, manufacturing of a punch-bending tool, reparation and maintenance of punching tools, setting and maintenance of most various punching machines including fiction presses

Link: <http://www.erka-metall.at/de/>

1987 - 1991 Toolmaker apprenticeship 1220 Wien

Excursus toolmaker (Wikipedia 17.12.2014): "Tool making typically means manufacturing tools and equipment and/or moulds according to respective design drawings or 3D data.

These are not "simple" hand tools, such as screwdrivers or hammers, but tools to be used in mass production. Tool makers are specialists manufacturing devices, measurement equipment or special tools for production plants in the industrial series production.

These tools are able to bench, draw, punch or cast metals or plastics with a precision of fractions of millimetres."