



Ing. Ronald Waldherr BSc.

Technisches Qualitätsmanagement e.U.
C o n s u l t i n g

Phone.: 0043 (0) 676 7 569 568

Born: 23.06.1972 / verh.

VAT ID: ATU69209867

E-Mail: rw@flex-tech.at

Web: www.flex-tech.at

Com.Reg.: FN 425851 b / LG KO



Focus: Quality management, Supplier management, Quality assurance and Training

25 years of experience in quality assurance and quality management (automotive industry 20 years and medical technology 3 years)

- Standard experience: ISO 9001:2015; IATF 16949:2016; ISO 13485:2016
- Claim management with the tools: 8D Report, FMEA; A3 Solution page; Ishikawa; 5Why; ...
- Supplier- and customer support in Europe and Asia
- Supplier Audits and qualification
- Creating a Quality Management Manual (QMM)
- Create and training of process flows

Customer Experience: Daimler; VW (Audi, Skoda); BMW; Continental; Ford; MAN; Volvo; Livanova

Languages: German (mother tongue) and English (negotiable)

Previous locations: Austria, Germany, Switzerland, China (world-wide on request)

Knowledge and training

Technical know-how

- Manufacturing a punch-bending tool and coordination on punching machines and fiction presses
- Injection mould in combination to injection machines
- Turning and milling machines: Conventional and CNC controlled
- Welding: inert gas, oxy-fuel and electric
- Preparation of work and test instructions as well as operating instructions in the course of work preparation
- The reading of technical drawings and specifications with the associated standards
- Professional handling of measuring equipment

ERP User Skills:

- SAP: material master data, work plans, part lists, Q modules (www.sap.com)
- SiS: experience after changing to SAP (www.sisworld.com)
- Pro Alpha: materials management (<http://www.proalpha.at>)
- IN ERP: (<https://informing.ch/>)

IT Skills:

- Advanced skills: Windows incl. Office and Visio
- Basis skills: AutoCAD, SOLIDWORKS

Personal Certificates by Quality Austria (www.qualityaustria.com):

- Quality management and applied statistics
- Quality engineer QII
- Quality engineer ST
- System-responsible quality management

Professional Education:

- 2006 – 2009 Technical University Int. Business and Engineering part time programme (Vienna)
- 2003 – 2003 English course in New Zealand (2 months)
- 1998 – 2002 Business and Engineering - part time programme, specialisation on QM (Vienna)
- 1997 – 1999 Foreman - part time programme (Vienna)
- 1987 – 1991 Vocational School for Toolmakers (Vienna)



Current Main Project:

I am currently available

Ongoing projects: Effort approximately about 0,5 days a month

2018/10 - current Trainer at BBRZ Reha (A-1110 Vienna)

Total turnover [€]: 262 Mio (2015)

Number of employees: 3 000 (2015)

Number of guided employees: 0

Business: Vocational Training and Rehabilitation Center (Trainings for teenagers and adults)

Results and success: Further training after the pilot project

Quality management workshop including applied exercises, final exam and certificate.

Link: www.bbrz.at



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Successfully completed projects:

2019/03 – 2020-03 Deputy Quality Director at pro-beam GmbH & Co. KGaA (G-39288 Burg (nearby Magdeburg))

Total turnover [€]: 60 Mio

Number of employees: 430

Number of guided employees: 4

Business: Metal industry (Contract manufacturing electronic beam welding)

Results and success: Successful certification according to 9001: 2016

Preparation of a structured quality-, supplier- and complaint management. Support of supplier audits and qualification of suppliers; Creating of key performance indicators (KPI's) in the quality management; Revision of audit checklists.

Link: <https://www.pro-beam.com>

2018/10 – 2019/12 Consulting in quality management at Dataform Print GmbH (A-2203 GroÙbebersdorf)

Total turnover [€]: 35 Mio (2018)

Number of employees: 130

Number of guided employees: 0

Business: Print media (Print media, tickets and tickets, payment slip, envelope mailings)

Results and success: Successful certification according to 9001: 2016

Supervision and further development of quality management, support for requalification of ISO9001, creation of key figures, revision of internal audit checklists, revision of change management, complaint processing and training process, preparation of knowledge management.

Link: www.dataform.at

2018/02 – 2018/10 Supplier Quality Director at LivaNova Germany GmbH (D-80939 Munich)

Total turnover [€]: 1 Mrd (2018)

Number of employees: 4 000

Number of guided employees: 3

Business: Medical Device (Heart lung machines, Autotransfusions machines, Centrifugal blood pump)

Results and success: Successful takeover of the dormant (6M) supplier management and its structure

Supplier Audits and Supplier Qualifications including the approval for new suppliers; Support and developing of current suppliers; Claims; Supplier visits in Europe; Work together with the purchasing department and the R&D to create long-term actions (Continuous Improvement Process); Statistical reports; Presentation of Monthly and Quarterly Management Reviews.

Link: <http://www.livanova.com>



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2017/02 – 2018/02 Deputy Quality Director Stoppani AG (CH-3176 Neuenegg (Near Bern))

Total turnover [€]: KA Number of employees: 200 (2018) Number of guided employees: 1

Business: Plant engineering (Medical equipment, plant engineering, Automatic Coffee machines)

Results and success: Reduction of complaints, through intensive analysis and customer involvement

Rework of supplier audits Checklists and do a reorientation of the complaint's management; Creation of failure catalogues and support of the quality leader; Claim support for repeat claims and new topics; supplier and customer liaison and support (German- and English-speaking regions); fault management (monitoring of 8D reviews, documentation)

Link: <http://stoppani.com/>

2016/08 – 2017/01 Quality Director Jiangnan Mould & Plastic Technology Co., LTD. (CN-100176 Peking)

Total turnover [€]: 635,5 MIO Number of employees: 4 303 (2017) Number of guided employees: 5

Business: Automotive (Front- und Rear Spoiler, Side skirt, Roof spoiler, Grills)

Results and success: Further development of a supplier for a new delivery release

Supplier development according to the quality; Q:help support for the customer Daimler; Project manager for the customer Volvo

Link: <http://000700.com/en/>

2015/04 – 2016/04 Quality Manager BorgWarner (Automotive) (D-72644 Oberboihingen)

Total turnover [€]: 10,53 MIO (2018) Number of employees: 30 000 Number of guided employees: 0

Business: Automotive (tubes, valves and thermostats)

Results and success: Main in charge for a project to exit Q:help3, succeeded to Q:help1; Permanent

Claim support for repeat claims and new topics; supplier and customer liaison and support (German- and English-speaking regions); fault management (monitoring of 8D reviews, documentation); cooperation with Daimler Trucks and Passenger cars

Link: <http://emissions.borgwarner.com/>

End of employment:

2012 - 2014 Quality Manager iSi Automotive (automotive industry) 1210 Vienna - Austria

Manufactures: Airbags complete

Supplier and customer service (German and English-speaking area), error management (monitoring of 8D meetings, documentation), sampling, (automotive standards, internal provisions), establishment and monitoring of qualifications (automatic welding machines, measurement systems), cooperation with quality assurance, supply chain management, procurement, logistics and management

Establishing the Intranet Q presence for the company

Link: <http://www.isi.com/automotive/>



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2011 - 2012 Configuration Manager Schiebel (aeronautics) 1050 Vienna - Austria

Manufactures: Helicopter drones and mine detectors

Preparing configuration management, establishing a release process of parts and components and training (approx. 60 employees), establishing required customer documentation in collaboration with programme management

Link: <https://schiebel.net/>

2010 – 2011 Quality Manager Otto Bock (medical technology) 1110 Vienna - Austria

Manufactures: Hand and foot prostheses

Managing validations, establishing a bug tracking database including categorisation for complaint management, statistical analyses, establishing a key indicator system for quality management

Link: <http://www.ottobock.at/>

2009 - 2010 Technician JTI/Austria Tabak (tobacco industry) 2410 Hainburg a.d. Donau - Austria

Manufactures: Cigarettes

Projects, support in the course of changing to SAP with respect to spare parts, technical translation (German-English) of spare parts

Reconciliations with the programmes: SiS, Excel and SAP, gathering information (timeliness, price, ...) from suppliers in the German and English-speaking area

Link: <http://www.jti.com/>

2003 - 2008 Quality Manager Electrovac AG (electrical industry) 3400 Klosterneuburg - Austria

Manufactures: Rod controller (heating plates), click controller for coffee machines, oxygen sensors

SAP support for work preparation (material master data, part lists and work plans) and quality management, supporting manufacturing in order to obtain ISO 9001:2004, establishing quality-relevant documents required for manufacturing a product, REFA, statistics, establishing operating manuals for plants, systems and facilities developed by Electrovac AG

Link: <http://www.electrovac.com/> (<http://www.sensore-electronic.com/>)

2002 - 2003 Quality Manager Amtec Ges.m.b.H (automotive industry) 1230 Vienna - Austria

Manufactures: Radio covers

Advanced quality management, customer service with respect to all quality-related issues, handling of complaints, establishing and dealing with initial sampling reports, business trips in Austria and abroad in order to monitor, coordinate and improve production

Link: <https://www.binder-connector.at/>



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1997 - 2002 Quality Inspector CNC-Metall Ges.m.b.H (formerly Wabco) (automotive industry) 1230 Vienna - Austria

Manufactures: Wheel hubs, cast aluminum, brake systems

Entry into quality assurance, measuring equipment monitoring, establishing programmes for measurement machine coordinates (KMM), initial sampling, (customer, internal), internal auditing, employee training with respect to handling measuring equipment

Link: Company closed

1995 - 1997 Machine Operator Wabco (automotive industry) 1220 Vienna - Austria

Manufactures: Cast aluminum, brake systems

Operating CNC controlled lathes and milling machines and their maintenance

Link: <http://www.wabco-auto.com/wabco/>

1994 - 1995 Quality Assurance Ymos (automotive industry) Aschaffenburg Germany - Austria

Manufactures: Car aluminum body

Projects in the non-industrialised car body work, quality control, door processing for the first Audi A4 manufacturing

Link: <http://www.waldaschaffautomotive.de/>

1994 - 1994 CNC Programmer CNC-Maschinenbau (contract manufacturing) 1200 Vienna - Austria

Manufactures: Various metal parts

Programming CNC controlled lathes and milling machines

Link: <http://www.cnc-mb.at/>

1992 - 1994 Grinder Ilkov (metal working including assembly) 1180 Vienna - Austria

Manufactures: Cooling desks, kitchen equipment

Manufacturing refrigerated counters, processing (grinding and polishing) stainless steel tabletops, soldering cooling coils

Link: Company closed

1991 - 1992 Tool Maker Kirner (punching including assembly) 1120 Vienna - Austria

Manufactures: Lockers

First professional experience after apprenticeship, manufacturing of a punch-bending tool, reparation and maintenance of punching tools, setting and maintenance of most various punching machines including fiction presses

Link: <http://www.erka-metall.at/de/>



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1987 - 1991 Toolmaker apprenticeship 1220 Wien

Excursus toolmaker (Wikipedia 17.12.2014):

"Tool making typically means manufacturing tools and equipment and/or moulds according to respective design drawings or 3D data.

These are not "simple" hand tools, such as screwdrivers or hammers, but tools to be used in mass production. Tool makers are specialists manufacturing devices, measurement equipment or special tools for production plants in the industrial series production.

These tools are able to bench, draw, punch or cast metals or plastics with a precision of fractions of millimetres."